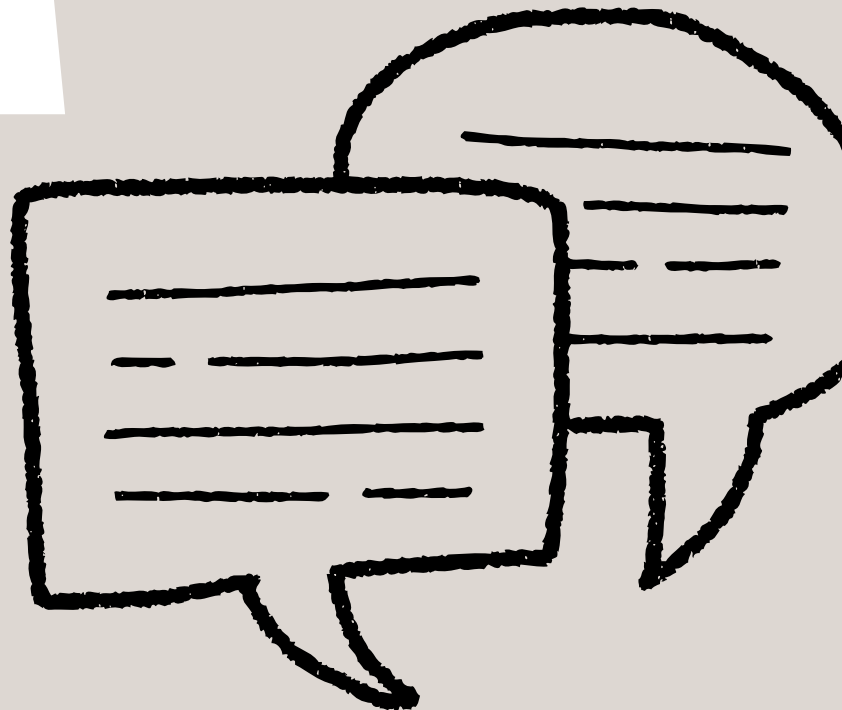


deciding together

DECIDING TOGETHER

A NEW FUTURE FOR SPECIALIST MENTAL HEALTH
SERVICES IN NEWCASTLE AND GATESHEAD

CONSULTATION
SURVEY



Section A: Introduction

This survey is just one of the ways you can share your views about the proposals around specialist health services for Newcastle and Gateshead. This is part of a formal NHS consultation process and you can contribute to this in other ways - more details can be found at:

www.newcastlegatesheadccg.nhs.uk

This survey is being analysed by an independent marketing, communications and PR agency called Kenyon Fraser based in Liverpool.

This survey allows you to give your views on different proposed scenarios for future specialist mental health services. Your views will contribute the decisions made by NHS Newcastle Gateshead Clinical Commissioning Group (CCG) following this consultation. Before completing this questionnaire it will help you to read the consultation document "Deciding Together – a new future for specialist mental health services in Newcastle and Gateshead" which includes important information about each proposed scenario that will help you. You may also find it useful to attend one of the public events before you respond, the details are on the website above.

You will find the consultation document, the full Case For Change, a summary of this consultation document, along with other documents mentioned in this consultation on Deciding Together on the CCG's website **www.newcastlegatesheadccg.nhs.uk**

Please be assured that all responses to this survey will be treated confidentially. Any information you provide, including any contact details you choose to share, will only be used for the purposes of this consultation process. No personal details will be passed to a third party for any purpose and you will not be contacted again unless we have your express permission to do so.

This survey will ask your opinion on different possible scenarios for developing new specialist mental health services for Newcastle and Gateshead.

For Newcastle residents, there is also the opportunity to comment on two specific scenarios for older people's services (older people's services in Gateshead are not included in this consultation).

The information you provide through this survey, along with other consultation responses, will be brought together to inform the final decision of Newcastle Gateshead Clinical Commissioning Group (CCG)

If you have any concerns regarding the validity of this survey please contact Newcastle Gateshead CCG:

Email: ngccg.enquiries@nhs.net.

Twitter: @NHSngccg #decidingtogether

Facebook: www.facebook.com/decidingtogether

You have until **February 12, 2016** to send your survey in.

You can send you completed survey in free of charge. Simply put it in an envelope and write the address below onto it. You do not need a stamp.

**FREEPOST RLSH-KHYU-YREH
NHS (NECSU)
Deciding Together, Riverside House
Newburn, Newcastle Upon Tyne, NE15 8NY**

Section B: About You

Q1 To help us better analyse the responses from this survey please could you tell us the basis on which you are sharing your views (tick all that apply)

- Service User
- Carer
- Professional/Service Provider (e.g. manager, clinical staff, care staff, volunteer, etc.)
- Member of the Public
- None of the above
- Rather not say

Please complete Q1a if you have made more than one choice

If you have only made one choice made please go directly to Q2

Q1a If you have ticked more than one role in the previous question, please rank which of these you feel is the most important in answering this survey.

Where 1 = the primary point of view you are responding, 2 = the secondary point of view, and so on.

| | 1 | 2 | 3 | 4 |
|---|--------------------------|--------------------------|--------------------------|--------------------------|
| Service User | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Carer | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Professional/Service Provider (e.g. manager, clinical staff, care staff, volunteer, etc.) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Choice Four | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Please answer the remainder of this survey based on your first choice in response to this question. If you would like to respond with another role in mind feel free to repeat the survey using a separate questionnaire.

Q2 Do you, or a person you care for, live, work or receive treatment in Newcastle or Gateshead? (Please tick all that apply)

| | You | | | | Person you care for | | | |
|-------------------|-----------|-----------|----------------|------------------------|---------------------|-----------|----------------|------------------------|
| | Newcastle | Gateshead | Rather not say | Other (please specify) | Newcastle | Gateshead | Rather not say | Other (please specify) |
| Live | | | | | | | | |
| Work | | | | | | | | |
| Receive Treatment | | | | | | | | |

Q3 **Have you or any person you care for used mental health services in Newcastle or Gateshead during the last two years?**

- Yes
- No
- Rather not say

If you answered yes please complete Q3a if not please go straight to Q4

Q3a. **Was the service for you or someone you care for?**

Please tick all that apply

- Self
- Person I care for
- Rather not say

Q3b What service did you use?

Hospital Inpatient Treatment

Acute Services:
The Tranwell Unit (Gateshead)
Fellside Ward (men)

Older People’s Services:

Castleside Day Hospital Community
Dementia Service (Newcastle)

The Tranwell Unit (Gateshead)
Lamesley Ward (women)

Newcastle Challenging Behaviour Team
Older people (Newcastle)

The Hadrian Clinic (Newcastle)
Gainsborough Ward (men)

Memory Assessment Service (Newcastle)

The Hadrian Clinic (Newcastle)
Collingwood Ward (men)

Young People’s Dementia Team Centre
for the Health of the Elderly
(Centre for the Health of the Elderly,
Newcastle upon Tyne)

The Hadrian Clinic (Newcastle)
Lowry Ward (women)

Rehabilitation services:

St. Nicholas Hospital (Newcastle)

Willow View Ward (men and women).

Elm House (Gateshead)
(men and women)

Q3b What service did you use?

Services in the Community

Adult Services Newcastle

Community Mental Health Services North and East Community Team (Byker)

Community Mental Health Services West Community Team (Newcastle)

Hadrian Clinic Acute Day Service Intensive Treatment Service (Newcastle)

Homeless Service - Service provided by staff working out of CMHTs Newcastle upon Tyne

Intermediate Care - Community Rehabilitation Service (Newcastle)

Newcastle East Team Community Mental Health Team (Newcastle)

Newcastle North Team Community Mental Health Team (Newcastle)

Newcastle Talking Therapies (NTT) Psychological Treatment Service (Fenham)

Newcastle West Team Community Mental Health Team (Newcastle)

Ravenswood Clinic - Crisis Resolution and Home Treatment Service - Newcastle and North Tyneside

Adult Services Gateshead

Assertive Outreach Team - Tranwell Unit, QE (Gateshead)

Community Treatment Team, Non Psychosis, Dryden Road Clinic (Gateshead)

Community Treatment Team, Psychosis, Tranwell Unit (Gateshead)

Early Intervention in Psychosis Service Intensive Intervention - Gateshead

Lobley Hill Clinic Psychology Outpatients Service (Gateshead)

Recovery, Treatment and Support Team, Dryden Road Clinic (Gateshead)

Crisis Resolution and Home Treatment Service (Queen Elizabeth Hospital, Gateshead)

Initial Response Team – Gateshead

Section C. Community Mental Health Services

The proposed changes to inpatient services are based on providing improved mental health services in the community. Some of this will be provided by NHS organisations and there is an opportunity to have more community services delivered by the Voluntary and Community Sector. The picture to the right provides an overview of the change proposals:

NHS Newcastle Gateshead Clinical Commissioning Group (CCG) would value your opinions on these proposed options.



Q4. For each of the scenarios shown as re-designed or extended services in the picture (listed in more detail in the question below) please rate each of them individually.

Please remember you are answering this in the role you told us was most important to you. If you would like to respond with another role in mind feel free to repeat the survey using a separate questionnaire.

-
- 4a **Multi-agency initial response system**
 Developing a multi-agency initial response system is an essential development for the Mental Health Programme Board.
- This will respond to all urgent requests for help and will aim to support people quickly. Importantly, if a person defines their need as urgent then they will receive an urgent response, although this response may not need a high level service.
- The system would:**
- Cover the whole system of care and support
 - Have excellent communication between services and with service users and carers
 - Be able to provide practical support quickly when needed
 - Ensure that urgent needs are assessed in the context of a service users' culture and community
 - Aim to prevent future crises by care planning and fast track access to services.
- I feel this scenario will fail to meet needs**
- I feel this scenario will slightly fails to meet needs**
- I feel this scenario will neither meet nor fail to meet needs**
- I feel this scenario will slightly meet my needs**
- I feel this scenario will fully meets my needs**
- Don't Know**
-
- 4b **Redesigned community mental health teams and specialist teams**
 NTW has started a transforming community services programme to develop new community pathways and new ways of working and the Mental Health Programme Board have agreed to roll out these developments in Newcastle and Gateshead.
- The system would:**
- Developing new care pathways to improve the quality of care for everyone using their community services
 - Working with their staff who support people in the community, to help them to free up more of their clinical time through the use of mobile technology and new ways of working
 - Reviewing the use and the reliance on inpatient services for adults who require mental health and learning disability services in the light of the provision of improved community, access and initial response services
- I feel this scenario will fail to meet needs**
- I feel this scenario will slightly fails to meet needs**
- I feel this scenario will neither meet nor fail to meet needs**
- I feel this scenario will slightly meet my needs**
- I feel this scenario will fully meets my needs**
- Don't Know**

Q4 For each of the scenarios shown as re-designed or extended services in the picture (listed in more detail in the question below) please rate each of them individually.

Please remember you are answering this in the role you told us was most important to you. If you would like to respond with another role in mind feel free to repeat the survey using a separate questionnaire.

| | | | |
|----|--|--|--|
| 4c | <p>Community based residential rehabilitation There is already a range of housing provided by the voluntary and community sector and councils supporting vulnerable people, those with housing problems, and those with mental health needs.</p> <p>These vary from offering a few hours face to face support a week to units that have staff available on site 24 hours.</p> <p>We could extend and develop the range of accommodation to include further options which could reduce the need for hospital admission.</p> | <p>I feel this scenario will fail to meet needs</p> <p>I feel this scenario will slightly fails to meet needs</p> <p>I feel this scenario will neither meet nor fail to meet needs</p> <p>I feel this scenario will slightly meet my needs</p> <p>I feel this scenario will fully meets my needs</p> <p>Don't Know</p> | <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
|----|--|--|--|

| | | | |
|----|--|--|--|
| 4d | <p>Urgent response and care - residential crisis support We could develop a new crisis service in the community. Similar models have been successful elsewhere in the country.</p> <p>This could include 24 hour clinical staff presence and also employ peer workers.</p> <p>It would work closely with statutory community and in-patient teams to support people who might otherwise need to be admitted to hospital to remain safe.</p> <p>There could be options to provide this as a shared resource across Newcastle and Gateshead.</p> | <p>I feel this scenario will fail to meet needs</p> <p>I feel this scenario will slightly fails to meet needs</p> <p>I feel this scenario will neither meet nor fail to meet needs</p> <p>I feel this scenario will slightly meet my needs</p> <p>I feel this scenario will fully meets my needs</p> <p>Don't Know</p> | <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
|----|--|--|--|

| | | | |
|----|--|--|--|
| 4e | <p>Urgent response and care - crisis support without beds We could develop a new service to provide a short term safe place or sanctuary in a crisis.</p> <p>It would not offer overnight accommodation, but could for example be a 9.00am to 9.00pm or a 2.00pm to 2.00am service. It would offer access to immediate emotional and psychological support and practical assistance, listening, advice and signposting to other services.</p> <p>It could be peer-led, but professionally supervised, and would work in partnership with clinical services</p> | <p>I feel this scenario will fail to meet needs</p> <p>I feel this scenario will slightly fails to meet needs</p> <p>I feel this scenario will neither meet nor fail to meet needs</p> <p>I feel this scenario will slightly meet my needs</p> <p>I feel this scenario will fully meets my needs</p> <p>Don't Know</p> | <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
|----|--|--|--|

Q4 For each of the scenarios shown as re-designed or extended services in the picture (listed in more detail in the question below) please rate each of them individually.

Please remember you are answering this in the role you told us was most important to you. If you would like to respond with another role in mind feel free to repeat the survey using a separate questionnaire.

| | | | |
|----|--|--|--|
| 4f | <p>Community based recovery college The existing Ivy Centre for Recovery Knowledge is based at St Nicholas Hospital.</p> <p>It uses NTW's own peer support workers to deliver educational mental health courses, self-management sessions, personal and skills development.</p> <p>Together, we are looking to develop a community base, in Newcastle city centre.</p> <p>An outreach service into Gateshead or an annexe in Gateshead is also being actively being pursued.</p> | <p>I feel this scenario will fail to meet needs</p> <p>I feel this scenario will slightly fails to meet needs</p> <p>I feel this scenario will neither meet nor fail to meet needs</p> <p>I feel this scenario will slightly meet my needs</p> <p>I feel this scenario will fully meets my needs</p> <p>Don't Know</p> | <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |
| 4g | <p>Community resilience and wellbeing hub, offering increased vocational and social inclusion We could develop a multi-agency hub that links and signposts to existing services and support in Newcastle and Gateshead.</p> <p>It would also offer information about debt, benefits, housing, relationships, work, volunteering and education and training. Including increased:</p> <ul style="list-style-type: none"> • Access to vocational pathways (volunteering, education and employment) • Focus on social inclusion, arts and creativity, personalisation and direct payments. | <p>I feel this scenario will fail to meet needs</p> <p>I feel this scenario will slightly fails to meet needs</p> <p>I feel this scenario will neither meet nor fail to meet needs</p> <p>I feel this scenario will slightly meet my needs</p> <p>I feel this scenario will fully meets my needs</p> <p>Don't Know</p> | <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |

Q5 Please tell us why you feel this way about each of the scenarios. Please write your responses in the boxes below.

4a Multi-agency initial response system:

4b Redesigned community mental health teams and specialist teams:

4c Community based residential rehabilitation:

4d Urgent response and care - residential crisis support:

4e Urgent response and care - crisis support without beds:

4f Community based recovery college:

4g Community resilience and wellbeing hub, offering increased vocational and social inclusion:

Q6 Do you want to add any further comments or tell us that we have missed something?

Section D: Service Delivery Scenarios

Newcastle Gateshead Clinical Commissioning Group (CCG) would also like to hear your opinions of the proposed scenarios for Adult Mental Health Services listed below.

D1 Scenario T: NTW Trust Wide

This is a Northumberland, Tyne and Wear (NTW) trust wide based scenario where:

Acute inpatient services would be provided at St George's Park in Morpeth and Hopewood Park Sunderland

The rehabilitation service currently at St. Nicholas Hospital, Newcastle, would be provided from St. George's Park; Elm House in Gateshead would be retained as a moving on rehabilitation unit.

Potential for release of funding for investment in to community services is £1.1 million to £1.4 million

Q7 Do you feel that this scenario would meet your needs or the needs of people you care for or those of the group or organisation you represent?

Please remember you are answering this in the role you told us was most important to you. If you would like to respond with another role in mind feel free to repeat the survey using a separate questionnaire.

I feel this scenario will fail to meet needs

I feel this scenario will slightly meet needs

I feel this scenario will slightly fails to meet needs

I feel this scenario will fully meet needs

I feel this scenario will neither meet nor fail to meet needs

Don't Know

Q8 If you feel this scenario slightly fails or fails to meet needs please tell us why?

Q9 If you feel this scenario meets or fully your needs please tell us why?

Q10 Do you want to add any further comments on this scenario or tell us that we have missed something?

D2 Scenario N: Newcastle based

This is a Newcastle based scenario where:

Acute inpatient services would be provided from St. Nicholas Hospital, Newcastle

The rehabilitation ward at St. Nicholas Hospital, Newcastle would provide complex care and Elm House in Gateshead would be retained as a moving on rehabilitation unit

There would be no release of funding for community services as this scenario would require additional investment of up to £0.2million.

Q11 Do you feel that this scenario would meet your needs or the needs of people you care for or those of the group or organisation you represent?

Please remember you are answering this in the role you told us was most important to you. If you would like to respond with another role in mind feel free to repeat the survey using a separate questionnaire.

I feel this scenario will fail to meet needs

I feel this scenario will slightly meet needs

I feel this scenario will slightly fails to meet needs

I feel this scenario will fully meet needs

I feel this scenario will neither meet nor fail to meet needs

Don't Know

Q12 If you feel this scenario slightly fails or fails to meet needs please tell us why?

Q13 If you feel this scenario meets or fully your needs please tell us why?

Q14 Do you want to add any further comments on this scenario or tell us that we have missed something?

D3 Scenario G: Gateshead based

This is a Gateshead based scenario where:

Acute in patient services would be provided from a location to be identified in Gateshead

A complex care rehabilitation ward would also be provided at the same location.

Elm House in Gateshead would be retained as a moving on rehabilitation unit.

There would be no release of funding for community services as this scenario would require additional investment of approximately £2million.

Q15 Do you feel that this scenario would meet your needs or the needs of people you care for or those of the group or organisation you represent?

Please remember you are answering this in the role you told us was most important to you. If you would like to respond with another role in mind feel free to repeat the survey using a separate questionnaire.

I feel this scenario will fail to meet needs

I feel this scenario will slightly meet needs

I feel this scenario will slightly fails to meet needs

I feel this scenario will fully meet needs

I feel this scenario will neither meet nor fail to meet needs

Don't Know

Q16 If you feel this scenario slightly fails or fails to meet needs please tell us why?

Q17 If you feel this scenario meets or fully your needs please tell us why?

Q18 Do you want to add any further comments on this scenario or tell us that we have missed something?

D4 Overall Preference

Q19 Using a scale of one to three please tell us which of the scenarios you feel most meets needs (1) and is farthest from meeting needs (3).

Whatever scenario you chose as your inpatient care we are still interested in your views.

Please remember you are answering this in the role you told us was most important to you. If you would like to respond with another role in mind feel free to repeat the survey using a separate questionnaire.

| | 1 | 2 | 3 |
|--|---|---|---|
| <p>Scenario T: NTW Trust Wide This is a Northumberland, Tyne and Wear (NTW) trust wide based scenario where: Acute in patient services would be provided at St George's Park in Morpeth and Hopewood Park Sunderland The rehabilitation service currently at St. Nicholas Hospital, Newcastle, being provided from St. George's Park; Elm House in Gateshead would be retained as a moving on rehabilitation unit. Potential for release of funding for investment in to community services is £1.1 million to £1.4 million</p> | | | |
| <p>Scenario N: Newcastle based This is a Newcastle based scenario where: Acute in patient services would be provided from St. Nicholas Hospital, Newcastle The rehabilitation ward at St. Nicholas Hospital, Newcastle would provide complex care and Elm House in Gateshead would be retained as a moving on rehabilitation unit There would be no release of funding for community services as this scenario would require additional investment of up to £0.2million.</p> | | | |
| <p>Scenario G: Gateshead based This is a Gateshead based scenario where: Acute in patient services would be provided from a location to be identified in Gateshead A complex care rehabilitation ward would also be provided at the same location. Elm House in Gateshead would be retained as a moving on rehabilitation unit. There would be no release of funding for community services as this scenario would require additional investment of approximately £2million.</p> | | | |

Q19a Do you want to add any comments on the reasons you have ranked the scenarios, or to tell us we have missed something?

Section E: Older People’s Services in Newcastle

Below there are two scenarios which relate to Older Peoples’ Services in Newcastle. You are invited to respond to each of these scenarios.

E1 Scenario 1

The older people’s service being provided from St. Nicholas Hospital, Newcastle.

Q20 Do you feel that this scenario would meet your needs or the needs of people you care for or those of the group or organisation you represent?

Whatever scenario you chose as your inpatient care we are still interested in your views.

Please remember you are answering this in the role you told us was most important to you. If you would like to respond with another role in mind feel free to repeat the survey using a separate questionnaire.

- | | | | |
|--|--------------------------|--|--------------------------|
| I feel this scenario will fail to meet needs | <input type="checkbox"/> | I feel this scenario will slightly meet needs | <input type="checkbox"/> |
| I feel this scenario will slightly fails to meet needs | <input type="checkbox"/> | I feel this scenario will fully meet needs | <input type="checkbox"/> |
| I feel this scenario will neither meet nor fail to meet needs | <input type="checkbox"/> | Don’t Know | <input type="checkbox"/> |

Q21 If you feel this scenario slightly fails or fails to meet needs please tell us why?

Q22 If you feel this scenario meets or fully your needs please tell us why?

Q23 Do you want to add any further comments on this scenario or tell us that we have missed something?

D2 Scenario 2

The older people’s service being provided from St. George’s Park, Morpeth in conjunction with the existing Northumberland older people’s service.

Q24 Do you feel that this scenario would meet your needs or the needs of people you care for or those of the group or organisation you represent?

Please remember you are answering this in the role you told us was most important to you. If you would like to respond with another role in mind feel free to repeat the survey using a separate questionnaire.

- | | | | |
|--|--------------------------|--|--------------------------|
| I feel this scenario will fail to meet needs | <input type="checkbox"/> | I feel this scenario will slightly meet needs | <input type="checkbox"/> |
| I feel this scenario will slightly fails to meet needs | <input type="checkbox"/> | I feel this scenario will fully meet needs | <input type="checkbox"/> |
| I feel this scenario will neither meet nor fail to meet needs | <input type="checkbox"/> | Don’t Know | <input type="checkbox"/> |

Q25 If you feel this scenario slightly fails or fails to meet needs please tell us why?

Q26 If you feel this scenario meets or fully your needs please tell us why?

Q27 Do you want to add any further comments on this scenario or tell us that we have missed something?

D3. Overall Choice (Newcastle Older Persons' Service)

Q28 From the older person's service for Newcastle scenarios presented so far please tell us your overall preference. Using a scale of one to three please tell us which of the scenarios you feel most closely meets needs (1) and is farthest away from meeting needs (2).

Please remember you are answering this in the role you told us was most important to you. If you would like to respond with another role in mind feel free to repeat the survey using a separate questionnaire.

- | | 1 | 2 |
|---|--------------------------|--------------------------|
| Scenario 1 | | |
| • The older people's service being provided from St. Nicholas Hospital, Newcastle. | <input type="checkbox"/> | <input type="checkbox"/> |
| Scenario 2 | | |
| • The older people's service being provided from St. George's Park, Morpeth in conjunction with the existing Northumberland older people's service. | <input type="checkbox"/> | <input type="checkbox"/> |

Q28a Do you want to add any comments on the reasons you have ranked the scenarios, or to tell us we have missed something?

Section F: Reducing the need for inpatient care

Q29 Thinking back to the answer you gave at Q19 and the scenario you chose as most likely to meet needs can you tell us why you chose this using a score of one to five against these scenarios? (Where 1 = strongly disagree, and 5 = strongly agree).

Please remember you are answering this in the role you told us was most important to you. If you would like to respond with another role in mind feel free to repeat the survey using a separate questionnaire.

For example if you neither agree nor disagree with the statement you would tick 3 as shown below.

| EXAMPLE FOR ILLUSTRATION ONLY | 1 | 2 | 3 | 4 | 5 |
|--|----------|----------|----------|----------|----------|
| I feel this scenario, including enhanced community mental health provision, will improve access to support for those in crisis | | | ✓ | | |

| | 1 | 2 | 3 | 4 | 5 |
|---|----------|----------|----------|----------|----------|
| I feel this scenario, including enhanced community mental health provision, will improve access to support for those in crisis | | | | | |
| I feel this scenario is the most effective for me in terms of travelling to services | | | | | |
| I feel this scenario will offer the most chance of avoiding the need for inpatient care | | | | | |
| I feel this scenario will provide the highest quality inpatient care | | | | | |
| I feel this scenario will maintain local community links important for moving on and recovery | | | | | |
| I feel this scenario will allow investment in new community services provided by the NHS and more by the Community and Voluntary Sector | | | | | |

Q30 Thinking back to the answer you gave at Q28 and the scenario you chose as most likely to meet needs can you tell us why you chose this using a score of one to five against these scenarios? (Where 1 = strongly disagree, and 5 = strongly agree).

For example if you neither agree nor disagree with the statement you would tick 3 as shown below.

| EXAMPLE FOR ILLUSTRATION ONLY | 1 | 2 | 3 | 4 | 5 |
|--|----------|----------|----------|----------|----------|
| I feel this scenario, including enhanced community mental health provision, will improve access to support for those in crisis | | | ✓ | | |

| | 1 | 2 | 3 | 4 | 5 |
|---|----------|----------|----------|----------|----------|
| I feel this scenario, including enhanced community mental health provision, will improve access to support for those in crisis | | | | | |
| I feel this scenario is the most effective for me in terms of travelling to services | | | | | |
| I feel this scenario will offer the most chance of avoiding the need for inpatient care | | | | | |
| I feel this scenario will provide the highest quality inpatient care | | | | | |
| I feel this scenario will maintain local community links important for moving on and recovery | | | | | |
| I feel this scenario will allow investment in new community services provided by the NHS and more by the Community and Voluntary Sector | | | | | |

Section G. Investing in Community Services

Q31 The CCG wants to invest in improved access to mental health services and community, especially by the voluntary and community to prevent people having to go into hospital.

Whatever scenario you chose for inpatient care we are still interested in your opinion on community provision, do you think that this is an appropriate focus for the new service model?

- | | | | |
|-----------------------------------|--------------------------|-----------------------|--------------------------|
| Strongly Disagree | <input type="checkbox"/> | Agree | <input type="checkbox"/> |
| Disagree | <input type="checkbox"/> | Strongly Agree | <input type="checkbox"/> |
| Neither agree nor disagree | <input type="checkbox"/> | Don't Know | <input type="checkbox"/> |

Q32 By developing new specialist health pathways Newcastle Gateshead CCG is able to make savings to invest in community mental health services. How important is this for you?

Whatever scenario you chose for inpatient care we are still interested in your opinion on community provision, do you think that this is an appropriate focus for the new service model?

- | | | | |
|--|--------------------------|-----------------------|--------------------------|
| Not at all important | <input type="checkbox"/> | Important | <input type="checkbox"/> |
| Not Important | <input type="checkbox"/> | Very Important | <input type="checkbox"/> |
| Neither unimportant nor important | <input type="checkbox"/> | Don't Know | <input type="checkbox"/> |

Q32a Can you tell us more about why you made that choice on the importance of the CCG to make savings to invest in community mental health services?

Section H: Demographics

The information you provide in answer to this set of questions which are about you as a person will help us to better understand and analyse the range of response we get, they will not be used for any other purposes.

The information is collected anonymously and cannot be used to identify you personally.

Please help us by completing this as fully as you feel able.

Q33 Which of these age groups do you belong to?

- | | | | |
|-----------------|--------------------------|-----------------------|--------------------------|
| Under 18 | <input type="checkbox"/> | 56-65 | <input type="checkbox"/> |
| 18-25 | <input type="checkbox"/> | 66-74 | <input type="checkbox"/> |
| 26-35 | <input type="checkbox"/> | 75+ | <input type="checkbox"/> |
| 36-45 | <input type="checkbox"/> | Rather not say | <input type="checkbox"/> |
| 46-55 | <input type="checkbox"/> | | |

Q34 What is your gender?

- Male
- Female
- Transgender
- Rather not say

Q36 Do you consider yourself to have a disability?

- Yes
- No
- Rather not say

Q35 Please choose one option that best describes your ethnic group or background

- White British
- White Other
- Black British
- Black Other
- Asian British
- Asian Other
- Other Ethnic Group
- Rather not say

Q37 Please choose one option that best describes your sexuality

- Straight or heterosexual
- Lesbian, gay or homosexual
- Bisexual
- Rather not say

Q38 Please supply your post code to help us to map the responses to ward level across the Newcastle Gateshead CCG area.

Post Code

Rather not say

If you would like to be kept informed about this consultation you may supply your email and/or postal address for Newcastle Gateshead CCG to contact you.

Please be assured that your contact information will be provided to Newcastle Gateshead CCG in a format that means that the CCG will not be able to link your details with your response.

If you choose to provide your information, Newcastle Gateshead CCG will contact you to:

- Provide you with an electronic copy of the feedback report;
- Invite you to attend the feedback event where the results of the consultation will be shared; and
- Keep you informed of the final outcome.

Please tick that you agree that Kenyon Fraser may share your contact details only with Newcastle Gateshead CCG

I give permission for Newcastle Gateshead CCG to contact me (please tick all that apply):

By email

By post

By phone

| | |
|----------------------|----------------------|
| Name | <input type="text"/> |
| Address 1 | <input type="text"/> |
| Address 2 | <input type="text"/> |
| City/Town | <input type="text"/> |
| Post Code | <input type="text"/> |
| Email Address | <input type="text"/> |
| Phone Number | <input type="text"/> |

If you would like to hear about future consultation on changes and other NHS news you can sign up to My NHS at:

<http://www.newcastlegatesheadccg.nhs.uk/get-involved/my-nhs/>

THERE ARE LOTS
OF WAYS TO GET
INVOLVED,
MAKE SURE YOUR
VOICE IS HEARD.



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Deciding Together

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Transforming lives together ↻

